

**WESTON-SUPER- MARE TOWN COUNCIL
MINUTES OF THE COMMUNITY SERVICES COMMITTEE
HELD AT THE MUSEUM ON
MONDAY 16TH JANUARY 2023**

Meeting Commenced: 7:00 pm

Meeting Concluded: 8:22 pm

PRESENT: Councillors James Clayton (Chairman), Roger Bailey, John Crockford-Hawley, Peter Fox, Pete McAleer, Helen Thornton and Roz Willis.

ALSO IN ATTENDANCE: Sarah Pearse (Deputy Town Clerk), Fay Powell (Assistant Town Clerk Operational Services), Samantha Bishop (Committee Officer), Becky Walsh (Communications Officer) and Zoe Scott (Grounds Coordinator).

248	Apologies for Absence and Notification of Substitutions Apologies for absence were received from Councillors Sarah Codling with no substitution. Councillors Gill Carpenter and Clare Morris was absent from the meeting.
249	To receive Declarations of Interest There were none received.
250	To approve the accuracy of the minutes of the Community Service Committee meeting held on 7th November 2022 The minutes of the last meeting had been previously circulated with the agenda. Members were advised that the position of Grounds Manager was still being advertised with a closing date of 22 nd January. An update regarding CCTV at Grove Park toilets was requested, to which members were informed that a site meeting with NSC was held and it had been determined upon examination that it would not be possible to link in to their system. This was because it could not see another camera and was not a clear line of site. NSC were in touch with Spansec, the town council's CCTV provider to see if anything could be done, but this was a simpler system with only 2 weeks memory storage. Any options would be brought back to committee for consideration. The Chairman asked if the council's system could be upgraded in order to be compatible to which he was informed that officers would enquire further and advised that this would be at extra cost. PROPOSED BY: Councillor Roger Bailey SECONDED BY: Councillor Helen Thornton A vote was taken and accordingly it was carried . RESOLVED: That the minutes be approved and signed by the Chairman as a true record of the meeting.

251 References from other Committees:

Expenditure & Governance Working Party – 19th January 2023

Weston In Bloom Grants Scheme - Supporting Communities

To consider proposed Grant Criteria and Grant Application which had been previously circulated with the agenda.

Members were advised that the proposed grant criteria were based on the similar model for the small and voluntary grants and tailored to be fit for purpose. It was noted that the council could not pay individuals for obvious reasons and applicants needed to demonstrate that they were a community group or similar organisation.

Based on the fact that the WIB budget was £14,000, which was also for the council to utilise for purchasing plants, a £500.00 maximum was deemed the absolute maximum for an exceptional project with a suggestion on the application form that grants sought should ideally be around the £250 pound or less as a guide, and any grant applications exceeding £500 should be referred to committee for approval. It was further noted that the WIB budget was limited so grants should be contained within a set value of a suggested £1,000

It was agreed to add into the application form that if an organisation was in the first year of trading it should provide bank details and evidence of set up in the same manner as the Small and voluntary grant scheme works.

It was advised that plants could not be given away instead of funding as the council only ordered plants twice per year and it would be difficult to manage expectations.

The Grounds Coordinator informed that she had enquired through the Royal Horticultural Society and they offered support and advice for groups wanting to become established, in order to access funding.

It was reported that the council had employed the former Grounds Manager on a consultancy basis to look at sustainable planting. He had created a 'look book' which could be utilised by groups.

It was confirmed that grants could not be sought to cover salaries.

It was suggested that the word 'evaluation' be reviewed on page 3 as was more reflective of how the grants were received. The Grounds Coordinator explained evaluation meant organisations providing information on how their project has benefited the community in whichever format they have available. This could be quotes from the public, number of people who have taken part in the project etc.

Discussion ensued regarding publicity and communication of the scheme and it was agreed to plan a launch event between now and April.

The Grounds Coordinator advised that she would bring a full report of WIB activities to a future meeting when work plans and timelines had been finalised.

PROPOSED BY: Councillor Roger Bailey

SECONDED BY: Councillor Roz Willis

A vote was taken and was **carried**

RESOLVED: To approve the Weston in Bloom Grants Scheme - Supporting Communities

	and proposed Grant Criteria, with the above amendments.
252	<p>To receive the North Somerset Council CCTV Reports</p> <p>The CCTV reports for the period of November had been previously circulated.</p> <p>RESOLVED: That the CCTV reports for November be received and that for future meetings, the reports be presented on screen for members to consider and assess trends.</p>
253	<p>To receive the report from the Community Response Officers</p> <p>It was noted that a report from the Community Response team had not been submitted due to staffing shortages and sickness.</p> <p>The Assistant Town Clerk – Operational Services had obtained a brief overview and reported as follows:</p> <p>That antisocial behaviour in the town centre was a big issue, identified and carried out by 3x groups of teenagers. Police and Response Officers were trying hard to tackle and identify ringleaders. This was affecting many businesses and there was a real sense of angst being experienced.</p> <p>There were still rough sleepers at Grove House and antisocial behaviour in Grove Park.</p> <p>Discussion ensued regarding the challenges of antisocial behaviour.</p> <p>The Chairman reported, as a Trustee of Somewhere to Go that they had employed 2x members of staff and extended opening hours to 9-4, 7days a week with fitted lockers to store sleeping equipment and belongings. Somewhere to Go was an alcohol and drug free facility but was not able to provide a night assessment centre due to funding and requirements now being separate rooms where needed, to allow people to stay the night, not just bays which was the current set up.</p> <p>RESOLVED: That the challenges of antisocial behaviour be noted.</p>
254	<p>Community Resilience Update</p> <p>The report of the Community Wellbeing Officer & Development Officers had been previously circulated.</p> <p>In response to a suggestion regarding linking up with the allotment sites for food initiatives, the Deputy Town Clerk reported that there was a meeting regarding wellbeing and food initiatives the following day to be able to pursue this with the food initiatives the council were working with the community on.</p> <p>The Communications Officer advised that promotion of the Holocaust Memorial Day would feature on the Museum's website.</p>

	<p>RESOLVED: That the report be noted.</p>
<p>255</p>	<p>Street Art Trail 2023 ‘Weston Walls’</p> <p>The report of the Deputy Town Clerk had been previously circulated.</p> <p>Weston Walls were eager to return to Weston and had started work with Culture Weston, applying for an arts Council England Support Grant.</p> <p>Members needed to agree the intention for the project, subject to inclusion within the final budget at Town Council.</p> <p>It was noted for clarity, that the report should reflect that the 2022 Whirligig event had been cancelled due to the Queens passing and not bad weather.</p> <p>Members generally agreed it was a good project and was good for the town.</p> <p>A vote was taken (5 for; 1 against; 1 abstention) and was carried.</p> <p>RESOLVED: To note the intended allocation of £20k from the Community Event Grants budget for the Weston Wallz Street Art trail 2023 / 2024 (subject to inclusion of the £60 k Community Events allocation in the final budget – Town Council 23rd January 2023).</p>
<p>256</p>	<p>Grant applications</p> <p>The reports of the Finance Officer had been previously circulated with the agenda.</p> <p>The remaining budget for small and voluntary grants was £7,050.</p> <p>.1 HMD North Somerset Grant applied for £1,424 Under power: Local Government Act 1972 section 137</p> <p>One of the main aims of HMD North Somerset was to increase knowledge of the Holocaust, Nazi persecution and subsequent genocides, illustrated by the people who were persecuted. HMD North Somerset plan ned to host Holocaust Memorial Day events in different towns across North Somerset over the next five years and were currently planning a Memorial event to mark Holocaust Memorial Day 2023. The Memorial Event will take place at the Weston Super Mare Museum on Saturday 28th January 2023 at 7.30pm.</p> <p>Members were advised that if they wished to grant the full amount applied for, this would need to be recommended to the Policy & Finance Committee. It was noted that the event for which the grant was sought was supported through the council’s Anti-Racism Group and the charges for hire for the Museum and exhibition boards had been waived.</p> <p>It was queried if the grant was an initial set up cost to run events over 5yrs as stated, to which this was deemed not clear in the application.</p> <p>It was agreed that more information was ideally needed, however the principle was very much supported.</p> <p>It was noted that there were Russian backed genocide groups active in Ukraine which</p>

was a current issue.

It was then

PROPOSED BY: Councillor Pete Fox

SECONDED BY: Councillor Pete Mc Aleer

That £1,000 be awarded.

A vote was taken and was **tied** (4 for; 3 against) with the Chairman exercising his casting vote against the motion.

A counter proposal was then made

PROPOSED BY: Councillor Helen Thornton

SECONDED BY: Councillor Pete Fox

A vote was taken and was **carried:**

RESOLVED: That £800.00 be granted from the 2022/2023 small and voluntary grants budget.

.2 The Food Bank

Grant applied for £800

Under power: Local Government Act 1972 section 137

Weston Foodbank were seeking financial assistance of £800 to help equip the Warm Space that was already in the process of being set up from the £750 grant given from Weston Town Council. The shortfall was to help provide computer and Wi-Fi set up, furniture and activities.

PROPOSED BY: Councillor Helen Thornton

SECONDED BY: Councillor Roz Willis

A vote was taken and was **carried.**

RESOLVED: That £ 800 be granted from the 2022/2023 small and voluntary grants budget.

257 North Somerset Council Citizens Advice Bureau - request for 2022/23 funding

The Annual Report and financial statements of the NSC CANS had been previously circulated.

CANS were requesting release of the £25,000 grant the Town Council had allocated within their 2022/23 budget to support Citizens Advice services.

PROPOSED BY: Councillor John Crockford-Hawley

SECONDED BY: Councillor Roger Bailey

A vote was taken and was **carried**

	<p>RESOLVED: To authorise the £25,000 grant the Town Council had allocated within their 2022/23 budget to support Citizens Advice services.</p>
<p>258</p>	<p>Street Naming - SNN3818</p> <p>Members were requested to note the Street Name of ‘Apprentice Way’ for the North South Link Road which was indicated on a map and had been previously circulated.</p> <p>A vote was taken and was carried</p> <p>RESOLVED: The name be noted.</p>
	<p>There being no further business, the Chairman closed the meeting at 8.22 pm.</p> <p>Signed: Dated:</p> <p>Chairman of the Community Services Committee</p>

Written by Wayne Hughes for Community Services Committee

South Ward Estates

There has been recently a significant number of cars being damaged in the area. I am lead to believe that damage totaling £26,000 was caused to vehicles parked on the forecourt of Howards Toyota on Searle Crescent. The police are dealing with this matter.

Castle Batch

At the council we have received little or no reports regarding Castle batch play area. On Tuesday 28th February 2023 I attended a community engagement meeting at Weston Museum about the new play park. The meeting was well attended. Staff from the Town Council took away, the public's idea and concerns to work with.

Queensway, Worle

Since the last meeting and whilst in discussion with the police. The police have had reports of damage caused to fences in the general area. The police are aware of large groups gathering in and around the Queensway. The police have been doing extended periods of foot patrol, to disperse the groups.

Dartmouth Close Play Area

I believe that the play area is still in the ownership of Alliance Homes. The Town Council are still waiting for the transfer of ownership to take place. There have been no reports in this area since the last meeting.

West Wick

It appears that there is still drug use going on in the underpass from the direction of the Morrisons Superstore to the Westwick Estate. The police are aware and dealing.

Italian Gardens Weston Super Mare

Since the last meeting The Italian Gardens have been quiet in the main. The street community are not using the location to drink. The only issues I have seen presently are children playing football towards the Winter gardens. At present this has caused no issues. But could when visitor numbers grow during the tourist season.

Waterloo Street/ Boulevard Weston Super Mare

Since late December 2022 the Waterloo Gospel Hall became problematic. We had an encampment on the steps of the church. This used to draw a large gathering of the street communities. The group would engage in drinking alcohol, rowdy and abusive behavior and sometimes disorder.

As the encampment was situated on private property, and with a reluctance by the church to deal with their problem. We at North Somerset Council issued the trustees of the church with a CPW. Within 5 days of issuing the encampment had been disbanded, and a temporary church front has been erected. This has prevented a re-occurrence of the problems. A purpose-built new church front has been ordered and will be erected when planning permission has been given. This will limit the impact on the wider community.

The only person rough sleeping on The Boulevard at present is younger female. She resides in the Weston Nail bar doorway. I am told by Stephen and co estate agents that this property will be leased in the next few weeks. This will mean that the female will have to leave. She has been offered accommodation on numerous occasions and chooses not to accept it.

Waterpark, Knightstone Road, Weston Super Mare

In January and early February 2023 we had reports of a male sleeping in the wooden fort. This male was spoken too and asked to move on. He did this and the water park remains clear to date.

Prince Consort Gardens

I have patrolled the park recently with no apparent problems. We have had no further reports of graffiti.

Grove Park

Since the beginning of the year, the park has been used for rough sleeping, with the people sleeping outside the Mayor's Parlour and using the upper shelter for the same reason. People outside the Mayor's Parlour have been moved on. Several tents formed an encampment at the top shelter. This was cleared as per the abandoned property protocol at the council, and the shelter has now been fenced off. This hopefully will prevent a re-occurrence and reduce issues for the wider community.

Ellenborough Park

Thankfully nothing to report from an ASB point of view.

Community Service Committee

Item 7.1

Grounds Management Report

Report of the Assistant Town Clerk

7.1

1. Public Toilets

At the time of writing this report all of our public toilets are open with the exception of Grove Park which will re-open in April 2023.

Works to strengthen the service door at the site has been completed and it is hoped this will not be vandalised again leaving us unable to open the toilet block.

2. Cemetery

A total of approximately 10, 000 topple tests have taken place over the last few weeks, with small remedial works carried out by the Cemetery Team.

Tree works have been programmed and minor works have been carried out to our tree stock ready for the year ahead.

The Assistant Town Clerk will update at the meeting regarding the tree planting scheme across Weston initiated by the Tree Forum assisted by the Grounds Team.

3. Allotments

Tree work and maintenance have been carried out by the Grounds Team at Rectors Way allotment site. Reported issues with trees have been inspected by our Arboriculturalist and working with the Tree Officer at North Somerset Council who we share a boundary with a management plan has been put in place, this information has been jointly shared to allotment holders.

The Town Clerk and the Grounds Coordinator are working with the Allotment Club to review their procedures and are keeping in regular contact with them.

Members are requested to note the report.

Fay Powell

Assistant Town Clerk

Friday 3rd March 2023

Weston-Super-Mare YMCA and Town Council Partnership **Item 7.2**

Report for Community Services - written by Alli Waller, Youth & Community- Programmes Manager at YMCA Dulverton Group

1. Purpose of report

This report covers services and work delivered and supported by YMCA in the Weston-super-Mare areas, from the beginning of January 2023 to the end of February 2023. This includes the development and progress of programmes and services for young people and the community at YMCA Weston-super-Mare, 2 Bristol Road Lower and Weston Youth and Community Centre, Coleridge Road.

2. Work with Young People – Youth & Community Café

a) Open Access:

The Youth & Community Café provides a youth focused, free, well-appointed space for young people after school with additional opening during school holidays.

Through this service we aim to ensure that every young person should:

- Feel safe and welcome.
- Have someone they can talk to and access to support.
- Have the opportunity to make friends, socialise and be active.
- Feel more connected with their community.
- Have the chance to achieve and challenge themselves to reach their full potential.
- Have fun.

The Youth & Community Café

Although not fully open due to staffing shortages, the café continues to offer groups a safe space to meet.

The College NEET group have found it especially helpful for those young people who find going to college overwhelming. By using the café as a meeting point, the young people can talk with college staff and begin the process of re-entering education at their pace.

This has been beneficial as many of the young people have accessed our youth clubs and know our youth workers, so we can offer that extra support and assurance whilst they start their next step into further education.

b) Targeted Work:

We recognise that for some individuals or groups what we consistently offer may not be easily accessible to them. So, we look at targeted work to support people to access our facilities and services who might not otherwise be able to. This work is predominantly carried out in partnership, and we currently work with:

- Young Carers – Junior & Senior sessions, Every first Tuesday of the month.
- Home Education Network - youth project, Every Friday.
- Young people with disabilities – Meet once every term
- Ups & Downs Southwest Youth Project- Every second and fourth Tuesday of the month
- Mental health support group for young men – Every Monday.
- College Neet support group – Every Wednesday
- Church Community coffee morning – Every Friday
- YMCA Residents engagement sessions- Every Wednesday & Thursday afternoon

3. Work with Young People – Satellites and Outreach

The Youth & Community team have continued to deliver a varied youth led programme across all our satellites. Although each session is different we have adapted the programme to offer young people the opportunity to access a safe environment in their area, where they can develop and grow whilst gaining life skills along the way.

South Ward

The Bournville youth club continues to grow as more young people begin to access the session once more.

It has been inspiring to see some of our older members beginning to run activities for the younger children and even helping with the preparation of the snacks. This has led the team to look at a leadership programme within the youth club, offering those that are reaching 18 years old a chance to become volunteers. Many still need the guidance and support that youth workers offer within the club as they are not getting support from parents or an educational setting. They will be able to access training and leadership skills through a separate session, so they can become permanent volunteers at the Friday youth club and also make a positive choice regarding their futures. We are hoping to start this project after Easter.

Worle

The Worle youth group has enjoyed lots of activities but cooking remains the firm favourite. The youth team have been teaching the young people some old card games that they can take back to their families. This is a great non-expensive way for families to spend time together.

Many of the group took part in the Glow festival project with Culture Weston. This gave the young people the opportunity to talk about their mental health and how it has affected them.

One young person explained that they had been made to feel like an outsider at school because of their choice to change genders, another said the stress of so much homework made them feel down. By taking part in the project, it gave them an opportunity to discuss with others their feelings and know they were not alone whilst gaining support from each other.

Home Education

The Home Ed group has enjoyed the cooking projects this term. By weighing and measuring ingredients, it has supported the young people in their home learning.

The benefits of this group have exceeded our expectations as we have seen the young people's confidence grow and a real sense of wellbeing within the members. The young people are enjoying the sports hall and the opportunity to try team sports together.

Social Media

Our social media platforms continue to play a part of our delivery. It helps us to reach our families and notify them of up-and-coming sessions & events.

Instagram.

Reporting Period	Total Account Reach	Total Interactions	Total Followers
01/11/2022 to 31/12/2022	111	155	355

The data shows an increase in followers however a slight decrease in accounts reached and user interaction.

Facebook

Reporting Period	Total of New Likes	Total Reach	Total Engagement
01/09/2022 to 31/10/2022	11	425	301

The data above shows an increase of new followers for the YMCA DG Youth Clubs Facebook page

Community Partnership work

Over the last few months, we have worked with Culture Weston again. The young people at Worle youth club collaborated with another youth group in the town to produce a magnificent lantern to showcase at the Glow festival. The young people wanted to explore the subject of mental health so the lantern was in the shape of a head. One side depicted how young people described their mental health and the other side was a collage of symbols that the young people said would bring light to dark times.

The young people who took part said it was amazing to see the head finished after all the planning they did.

In February half term we worked with Transend to offer them a space for their pop-up skate park at the youth centre.

This was a great opportunity to support a great team to offer young people the chance to access a skate park in an area that doesn't have one. As well as the skate park there was free craft activities and snacks available which made this project was accessible to all.

Youth Council

The youth council has begun to grow with new members joining each month. They are working on two projects. The first is a mental health awareness day for young people, that will offer support and information for all young people to access. The other is a tree planting project that will give schools the opportunity to get involved with the Towns Councils' efforts to plant more trees and hedgerows in the town. Both projects are still a work in progress.

Links to Town Council Strategy

The work being undertaken always strives to meet the presented needs of the community, whilst building the quality of provision for young people, and developing the scope of the work that the Town Council supports with young people. We are always keen to look at addressing the needs of young people across the area and are happy to look at establishing any new work, or work in new areas, that there is an identifiable need for.

Community Services Committee – 13th March 2023
Item 7.3 Community Events Update - Weston Literary Festival
Report of the Grounds Coordinator, Zoe Scott

1. At a previous Community Services Meeting on the 7th March 2022 it was approved that the opportunity be presented to Culture Weston of a collaborative Literary Festival, to be led and managed by Culture Weston with support from Town Council Officers where possible and the budget of £2,500 towards the event.

2. On Wednesday 8th February the Grounds Coordinator (GC) and the Community Wellbeing Development Officer (CWDO) had a meeting with Fiona Matthews and Tom Newman from Culture Weston (CW). It was a positive and productive meeting with the following agreed:
 - a) 3 day Literary Festival in October 2023, dates to be confirmed.
 - b) The current available budget is £2,500 as agreed at Community Services with potential venue space available through Culture Weston such as Weston College and the Front Room.
 - c) The theme of “Every Story Counts” has been agreed to tie in with some of the hospital’s work around 75 years of the NHS and wellbeing. Weston General Hospital are developing some interesting projects around voice/story which can also form part of the Literary Festival.
 - d) Potential for Hybrid events with some online events and in person.

3. Between Weston Town Council Officers and Culture Weston the following actions were agreed to start progressing the festival:
 - a) Speak to the Hospital about what events they had planned. (CW)
 - b) Look into potential venue space which has previously been offered to Culture Weston. (CW)
 - c) See if the current poetry slam and speak easy which is organised by CW could be included within the Literary Festival (CW)
 - d) Speak to Bath Literary Festival to understand their line up for this year (CW)
 - e) Look at venue hire for Museum and Blakehay and associated costs (GC)

- f) Develop a loose structure for discussion based on the 3 previous festivals organised. (GC)
 - g) Discuss how wellbeing can be a prominent theme throughout the festival (GC & CWDO)
4. A second meeting has been arranged for Friday 10th March, happening just a few days before the next Community Services meeting, therefore a verbal update will be given regarding this meeting and outcomes.

Recommendation:

1. Approve the theme "Every Story Counts"
2. Agree a 3 day Literary Festival in October 2023 (subject to confirmation of venue capacity/dates)

Community Services Committee – 13th March 2023
Weston In Bloom Update
Report of the Grounds Coordinator, Zoe Scott and
Volunteer Supervisor Graham Meikle

Written by Grounds Coordinator, Zoe Scott

1. At a previous Community Services Meeting on the 7th March 2022 a vote was taken and accordingly it was carried:
 - a) That Weston in Bloom does not enter the national competition of Britain in Bloom for the year 2022 to allow progress to be made in establishing a new structure, culture and resilience.
 - b) To approve the proposed structure for In Bloom moving forwards.
 - c) To adjust the Terms of Reference as required to fully reflect the changes outlined within the report.

2. The Grounds Coordinator (GC) met with our newly appointed Volunteer Supervisor (VS) Graham Meikle, on Friday 17th February to discuss Weston in Bloom and push forward with restabilising the initiative in a fresh and sustainable way, implementing the previously adopted new structure and culture.

3. The GC and VS met with the Deputy Town Clerk and Assistant Town Clerk on the 01st March to develop their ideas on how to develop Weston In Bloom, starting with a Community Engagement Evening at Weston Museum. This will take place on Thursday 6th April at 6pm, Weston Museum. The aims of this evening are:
 - a) To engage with existing and up and running community groups, local businesses, as well as existing and potential new volunteers.
 - b) Enable the community to shape Weston in Bloom, what does it mean to them? How do they feel it can benefit their community?
 - c) Understand what projects, and organisations are already happening/operating in Weston – collaboration opportunities.
 - d) Make the community aware of Weston In Bloom and the new direction
 - e) It's important that this evening is based on RHS Guidance for successful In Bloom initiatives, focused on community engagement and development. Following principles of which the council already adopted (Appendix 1) Weston in Bloom will therefore become stronger and more sustainable which is key. The councils role is that of enabler.

Recommendation:

1. Approve the national competition of Britain in Bloom is not entered in 2023
2. Note the date and time of the Weston in Bloom Engagement Evening and invitation extended for all members to attend.

6 Principle Community Outcomes	Adopted by Community Services Committee 08/03/2021
<p>Connectivity reflects the patterns (density and extent) as well as the quality of informal relationships, contacts and formal links between individuals, groups and organisations within the neighbourhoods.</p> <p>It is also about the networks of connections that cross the social and geographic boundaries between local residents and agencies based outside the area.</p> <p>Connectivity will improve when people have plenty of safe and accessible spaces, places and opportunities to meet, interact and communicate with one another, such as informal gatherings, on social media or at more formal networking meetings.</p>	<p>Collaboration refers to the willingness and opportunities within the communities to work together on joint projects or in ways that provide complementary services and activities.</p> <p>It reflects improved co-operation and better co-ordination, and a decrease in unhelpful competition and unresolved conflicts.</p> <p>Collaboration increases if people actively look for ways to exchange ideas, align their activities and share resources. Disagreements and tensions will be dealt with openly and constructively so that positive relationships develop based on trust and mutual respect.</p>
<p>Resilience describes the ability or resourcefulness of communities to respond positively to change and disruption. It is about recovery and creativity, requiring flexibility and persistence rather than rigidity. It shows that communities are able to adapt and evolve new ways of operating by adjusting activities, modifying expectations or changing course to set alternative goals and strategies for reaching them.</p> <p>Increased resilience requires resourcefulness and a willingness to learn from mistakes and setbacks, in order to work out alternative approaches to getting things done. A positive mind-set and flexibility will help, alongside a shared ability to reflect on experiences and see things from different perspectives.</p>	<p>Community capability is about the combined knowledge, skills, energy and shared resources that are available within the neighbourhoods' populations so that members of the community can independently establish and maintain projects, activities and locally-run organisations.</p> <p>It includes the level of people's willingness to volunteer to help run and manage small-scale initiatives, as well as those able to take on leadership positions, such as representing residents on wider forums or steering campaigns.</p> <p>Residents already have many strengths but these can be enhanced individually and collectively through external training and peer-learning such as workshops, mentoring, discussion, practical experience or visits to other neighbourhoods.</p>
<p>Collective efficacy is based on a shared belief that the community or group is able to influence decisions that affect what happens in the area and to make things happen through its own efforts. It is about the confidence and loyalty that community members have in themselves and each other, and in their trust that local organisations will act in the interests or on behalf on the whole community.</p> <p>It depends partly on the success stories handed down over the years and partly on recent actual experiences; so is underpinned by hope and community pride. Being able to imagine a better future and work out how to get there will help to</p>	<p>Community Cohesion refers to the values of Equality, Diversity & Inclusion. It is about taking positive action to form and maintain a culture which recognises differences between people and ensuring equality of opportunity whilst recognising diverse needs. It is also about understanding each other and moving beyond simple tolerance to embracing and celebrating the rich dimensions of diversity contained within each individual.</p>

make progress and achieve a shared vision