WESTON-SUPER- MARE TOWN COUNCIL MINUTES OF THE COMMUNITY SERVICES COMMITTEE HELD AT THE MUSEUM ON MONDAY 7TH MARCH 2022

Meeting Commenced: 7.00 pm

Meeting Concluded: 9.04 pm

PRESENT: Councillors Sarah Codling (Chairman), Roger Bailey, Gillian Carpenter, Ciaran Cronnelly, Dave Dash (S), Peter Fox, Jan Holloway (S), Pete McAleer and Clare Morris.

ALSO IN ATTENDANCE: Malcom Nicholson (Town Clerk), Sarah Pearse (Deputy Town Clerk), Fay Powell (Assistant Town Clerk Operational Services), Samantha Bishop (Committee Officer), Zoe Scott (Grounds Coordinator) and Deena Parker (The Notable Club).

The Chairman invited Deena Parker, fundraiser of the Notable Club to address the Committee and speak in support of the grant application to be discussed under item 11 of the agenda.

The Chairman thanked Deena for her address and welcomed her to stay for the meeting.

336 Apologies for Absence and Notification of Substitutions

Apologies for absence were received from Councillors Helen Thornton who was substituted by Dave Dash, Roz Willis who was substituted by Jan Holloway and John Crockford-Hawley with no substitution.

337 To receive Declarations of Interest

The Chairman declared a pecuniary interest in item 11 Grants as her employer had applied for a grant and she would leave the meeting whilst it was discussed.

Councillor McAleer declared a personal interest in item 11 Grants as a close friend was an applicant.

Councillor Fox declared a personal interest in item 11 Grants as he was a trustee of an organisation linked to a grant applicant.

338 To approve the accuracy of the minutes of the Community Service Committee meeting held on 17th January 2022

The minutes of the last meeting had been previously circulated with the agenda.

It was noted that amendments to page 1 were needed to reflect that it was a 'Committee' meeting and that Councillor John Crockford-Hawley was present at the meeting.

Councillor Dave Dash requested that it be recorded under minute no 283 that he strongly disagreed with homeless people's bedding being taken away.

PROPOSED BY: Councillor Roger Bailey **SECONDED BY:** Councillor Pete Fox

A vote was taken and accordingly it was **carried**.

	RESOLVED: That with the above amendments, the minutes be approved and signed by the Chairman as a true record of the meeting.					
339	References from other Committees:					
	It was noted that there were none.					
340	Grounds Management Report					
	The report of the Assistant Town Clerk- Operational Services had been previously circulated.					
It was highlighted that the Cemetery had been hit hard by the recent storr and damage works were being undertaken.						
	The Welcome Back Fund was progressing and a lead time on items was awaited. Due to general price increases the number of items purchased was less than desired.					
	Two Kickstarters had started the previous week, who would be working across all areas with the hope to secure a permanent position at the end of the 6month programme.					
The Community Ranger programme was progressing well. Ward councillors had b with and works undertaken on a ward by ward basis.						
	RESOLVED: That the report be noted.					
341 Report from the Community Response Officer						
	The Councils Community Response Officer (CRO) was not in attendance.					
The Chairman requested that a written report would be helpful in future.						
	The Assistant Town Clerk - Operational Services reported that antisocial behavior had increased generally across the town and camping in Ellenborough Park East had occurred and been dealt with.					
	The Water Park had suffered vandalism to the toilet block. The offenders had been identified and dealt with through the restorative justice system.					
	RESOLVED:1. That the verbal report be noted.2. That a written report be provided at future meetings.					
342	Grove Park Public Toilets					
	It was reported that Ashcombe Park and Clarence Park toilets had had to close earlier that day due to vandalism to the door mechanisms. It has hoped that these were one off incidents and that patrols in these areas would be increased to help target.					
	The Assistant Town Clerk – Operational Services verbally updated the committee on the door entry systems. It was advised that there were still some issues to be ironed out before the doors could be converted to free entry as per the committee's previous resolution. If the doors could not be converted, then the council would be partially refunded and the					

doors reused elsewhere.

The Town Clerk advised that members needed to decide whether or not to reopen Grove Park toilets in April, as per their previous resolution and reiterated the reasons why the decision to close them had been made. If the toilets were reopened, then then the council must be under no illusion that the vandalism might well continue and the financing of this would need to be authorised by the Policy & Finance Committee. A call log and safety concerns from the contractors had been received.

The budget overspend of £11,000 at month 10 was noted.

Debate ensued and the following points raised:

That until the wider and complex drug issue in the town was addressed then the toilets would continue to be vandalised at this location. The council needed to provide a safe and consistent toilet service to which Grove Park was not. The toilets situated at the Sovereign Centre and the seafront were in close proximity to signpost people to. The suggestion was made to open the toilets just for events.

In response to a question it was advised that CCTV was used on the outside of the toilets but could not be used on the inside for privacy as well as wi-fi reasons.

Some members argued that as a tourist town Weston should be able to provide a better toilet facility and that drugs and antisocial behavior should not be the reason to abandon this. It was suggested to increase street warden patrols and have them stationed at the redundant Grove Park café.

Members were advised that the café had been leased out to a concessionaire.

In further debate it was suggested to trial opening them for free, before a permanent decision was made. If the council could work with other agencies to provide a safe facility for drug users to deter them away from the site. This was considered a very complex and complicated issue.

A member reported that the site visit to Wells toilets had noted that they featured a timer/beeper which would be a good deterrent and should be considered. The main concern was the council's obligation to protect its staff and contractors as there had been incidents and assaults.

It was informed that the toilets were cleaned three times per day and the suggestion was made to ask the street wardens to supervise the cleans.

PROPOSED BY: Councillor Mc Aleer **SECONDED BY:** Councillor Dave Dash

A vote was taken and accordingly it was carried.

RESOLVED: To reopen the Grove Park toilets on a trial basis from 1st April until September 2022.

The Deputy Town Clerk advised that Grove Park toilets had not been included in the Council budget to fund conversion of the door mechanisms to free entry and that this would need to be recommended to town council to find the budget.

The Chairman wished to include a provision for the safety of staff and contactors.						
The Assistant Town Clerk – Operational Services advised that a discussion with Healthmatic on the practicalities of this and their risk assessments was needed. Also a discussion with the BID on increasing street warden patrols and assistance.						
PROPOSED BY: Councillor Pete Fox SECONDED BY: Councillor Mc Aleer						
A vote was taken and accordingly it was carried. (8 for; 1 against).						
RECOMENDED: To recommend approval of the budget for the free door entry system Grove Park toilets to the Town Council meeting on 21 st March 2022.	at					
343 Service Area reports: .1 Youth Services						
The report of the Youth Worker lead had been previously circulated with the agenda.						
It was noted that the next meeting of the Youth Council was to be held the following day and that a memorial tree planting had been arranged.	/					
RESOLVED: That the report be noted.	RESOLVED: That the report be noted.					
.2 Community Events	.2 Community Events					
The report of the Grounds Coordinator had been previously circulated which recommend a breakdown of the Community Events Budget for member's approval.	led					
It was noted that the locations of the events were still to be decided and that Culture Wes used various locations for pop up events.	ton					
PROPOSED BY: Councillor Ciaran Cronnelly SECONDED BY: Councillor Clare Morris						
A vote was taken and accordingly it was carried.						
RESOLVED: 1. To approve the breakdown of the Community Events Budget as follows:						
 £1,500, Christmas Lights £1,000, YMCA Youth Event £2,500, Weston Literary Festival in conjunction with Culture Weston £1,000, Wellbeing Event in Ellenborough Park West 						
 To approve that the opportunity be presented to Culture Weston of a collaborativ Literary Festival, to be led and managed by Culture Weston with support from Town Council Officers where possible and the budget of £2,500 towards the even 						
.3 Weston in Bloom – Weston In Bloom Entry 2022						
The report of the Grounds Coordinator had been previously circulated which outlin	ned					

recommendations for members' consideration.

The report proposed that Weston in Bloom does not enter the national competition of Britain in Bloom for the year 2022 to allow progress to be made in establishing a new structure, culture and resilience; and to adjust the Terms of Reference as required to fully reflect the changes outlined within the report:

The WIB Working Party is to consist of 3 councillors and up to 10 additional members from the volunteers and community groups.

The Town Clerk supported the recommendations.

It was noted that all seasonal planting would still take place and that the Horticultural Society's criteria had changed wanting to see more community engagement.

The Chairman of Weston in Bloom supported the recommendations, wanting to ensure that the town council does its best to maintain existing features and build its volunteer base.

PROPOSED BY: Councillor Roger Bailey **SECONDED BY:** Councillor Peter Fox

A vote was taken and accordingly it was **carried**.

RESOLVED:

- 1. That Weston in Bloom does not enter the national competition of Britain in Bloom for the year 2022 to allow progress to be made in establishing a new structure, culture and resilience.
- 2. To approve the proposed structure for In Bloom moving forwards.
- 3. To adjust the Terms of Reference as required to fully reflect the changes outlined within the report.

344 Community Resilience Update

The report of the Communications Officer had been previously circulated.

RESOLVED: That the report be noted and item deferred for a further report to be submitted by the Deputy Town Clerk.

345 Street Art Trail 2021 'Weston Walls'

The Deputy Town Clerk verbally reported that the feedback received was that there was a need to improve the publicity for the event and the trail locations.

NSC had pledged £40,000 toward the event which gave a total budget of £80,000.

Upfest would assume the management and marketing of the event but the town council could suggest themes for inclusion, which needed to be more fluid.

During the first week of August there would be a launch event and the trail hoped to include the Premier Inn which would attract Big Artists.

It was advised that the walls for the trail were chosen by Upfest and then direct approaches to landlords had been made.

	An Anti-War theme suggestion was made by a member and received support.					
	RESOLVED: That the verbal report be noted and that the theme of anti-war be sugger for inclusion to Upfest.					
346	346 Grant applications					
	The Chairman, Councillor Sarah Codling left the meeting at 8.30 pm.					
	Councillor Pete McAleer chaired the meeting in her absence.					
	The reports of the Finance Officer had been previously circulated with the agenda.					
	The remaining budget for small and voluntary grants was £3,050. The remaining budget for Community Event Grants was £49,000.					
	.1 The Steepholmers Shanty Band (event) Grant applied for £2,000 Under power: Local Government Act 1972 section 137					
	The Steepholmers Shanty Band were seeking financial support of £2,000 for upfront costs to put on a 3day festival.					
	PROPOSED BY: Councillor Roger Bailey SECONDED BY: Councillor Pete Fox					
	A vote was taken and was carried					
	RESOLVED: That the grant be deferred and the applicant asked to reapply for funds through the Community Events Grants budget.					
	.2 The Notable Club Grant applied for £1,000 Under power: Local Government Act 1972 section 137					
	The Notable Club was seeking financial aid of \pounds 1,000 to help with the cost of weekly specialist transport.					
	PROPOSED BY: Councillor Pete Fox SECONDED BY: Councillor Jan Holloway					
	A vote was taken and was carried					
	RESOLVED: That the Notable Club be granted £1,000 from the 2021/22 small and voluntary grants budget.					
	.3 Red 1 Response - Emergency Response Charity Grant applied for £ 1445.00 Under power: Local Government Act 1972 section 137					
	Red 1 Response Emergency Response Charity were seeking financial assistance of £1445.00 for an Automated External Defibrillator and an ILS- Level medical kit.					

	Concern was raised over the registration of charity status and so it was
	PROPOSED BY: Councillor Jan Holloway SECONDED BY: Councillor Gillian Carpenter
	A vote was taken and was carried
	RESOLVED: That the applicant be recommended to reapply in the new financial year 2022/23 once charity status was obtained.
	.4 North Somerset People First Grant applied for £987 Under power: Local Government Act 1972 section 137
	North Somerset People First were seeking financial aid of £987 to help fund the first NSP fundraising dinner and dance event to mark the 30 th anniversary of the charity.
	PROPOSED BY: Councillor Roger Bailey SECONDED BY: Councillor Pete Fox
	A vote was taken and was carried
	RESOLVED: That North Somerset People First be granted £987 from the 2021/22 small and voluntary grants budget.
	Councillor Sarah Codling re-joined the meeting at 8.50 pm and resumed her place as Chairman of the meeting.
347	Somewhere to Go – Funding for 2021 / 2022 financial year
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SECONDED BY: Councillor Dave Dash				
A vote was taken and accordingly it was carried .				
RESOLVED: To release the budget allocated funds within the current financial year to Somewhere to Go.				
There being no further business, the Chairman closed the meeting at 9.04 pm.				
Signed: Dated:				
Chairman of the Community Services Committee				

6. Community Response

Report for Community Services - written by Dave Eastman, Wayne Hughes and Reece Evans

Wayne Hughes and I have only recently taken on responsibility for dealing with the issues within the Town Centre of Weston Super Mare. We look forward to meeting you all in due course and hope to make a positive impact within the community moving forward.

1.People pitching in tents in Ellenborough Park.

We have ongoing issues with people pitching tents in Ellenborough Park. We have issued Town Council letters requiring them to leave and these have been successful in moving them on. Unfortunately, this is at present an ongoing issue with people returning and the process needing to be repeated.

2. Anti-Social Behaviour Waterpark during half term.

During the Easter holidays there have been issues with a group of youths at the Waterpark intimidating staff and climbing on the café roof. We have used CCTV to capture images of a number of the youths responsible and are in the process of identifying them.

We would encourage anyone with any information about this issues to please get in contact with us.

3.Problems with Street drinkers/tents beside the entrance to The Mayors Parlour.

We have started to see issues with street drinking in and around the Mayors Parlour which we are tackling through high-visibility patrols and using our anti-social behaviour powers to confiscate alcohol.

There have also been a couple of issues with tents being set-up outside the Parlour, which we have successfully dealt with by requesting the owner to remove it.

The Town Council have CCTV outside the front of the Mayors Parlour that has proved useful, but I am pushing for more coverage to take in Jill's Garden and will keep the Council updated as to the progress.

4.Youths causing issues for residents Knightstone Island.

We are aware of issues with youths causing Anti-Social behaviour towards residents on Knightstone Island.

We are working closely with the police and residents to resolve these problems. We have been invited to their management company meeting where we can also offer some advice and guidance.

5.Street drinkers.

Weston-super-Mare much like any other large vibrant town has its share of people who are living homeless.

It is important to stress that individuals that are rough sleeping and those that are engaging in street-based anti-social behaviour should be looked at as separate matters.

North Somerset Council works in partnership with a variety of agencies and also works directly with such individuals to provide alternatives to this lifestyle. A wide range of support is available to those who are genuinely rough sleeping in North Somerset, such as the 'Everyone in Policy' where accommodation is offered to those who are sleeping rough.

However, some individuals choose not to engage with the services offered and remain entrenched in street community life, engaging in behaviours that have a detrimental impact on the wider community

Where individuals refuse offers of support and engage in anti-social behaviour, the council has to balance the rights and needs of all sectors of the community including local residents, businesses and visitors and will use our tools and powers to address these issues.

We have been busy conducting high-visibility patrols and using our tools and powers to tackle anti-social behaviour.

As we head into the summer months, we will be stepping up the usage of our PSPOs further to take a zero-tolerance approach to street drinking through confiscating alcohol under the PSPO, especially in hotspot areas.

Reece Evans Update - Changes in areas

Reece, Dave and Wayne have now swapped areas, this now means that Reece will look after the wards of Worle and Villages as well as The South Ward. Dave and Wayne will be looking after Weston Town Centre and Ashcombe.

Byron Road Rec

In Byron Road garages there had been a number of vehicles which appear to be abandoned, one of which was considerably damaged and blocking the vehicular access to WTC's play area. Working with the Police and Leaseholders of the land this was successfully removed.

The Campus

There has been a signification increase of youth ASB at The Campus over the Easter holidays, Work with priory school and other agencies means we have been able to identify multiple of the perpetrators, these youths are currently being dealt with in the appropriate manner.

Weston Woods

Tent's in the woods have been reported to us by our archaeology team, these have been swiftly removed to prevent any damage to the work our archaeologists are currently doing in the woods.

Budgens – Airport Roundabout

There is an ongoing issue with car meets at Budgens in Worle – We are currently working with the businesses there to identify perpetrators and deal with them using the ASB tools and powers.

999 Day

In more positive light, we are in the process of working with the Police to organise a 999 day on Weston seafront. This will be on the 28th may 11:00-16:00, We already have confirmation of attendance from various different services bringing some exciting and unusual vehicles and equipment.

Recommendation – Members please read and note the report

COMMUNITY SERVICES COMMITTEE – 9TH MAY 2022 ITEM 7.

Grove Park Toilet Doors – Reference from Town Council Meeting

Minute Extract from the Policy & Finance Committee held on 25th April 2022

Grove Park Toilet Doors – Reference from the Town Council meeting

The minute extract from the Town Council Meeting, joint report of the Town Clerk and Deputy Town Clerk and the report of the Surveyor had been previously circulated.

The Surveyor, Steve Matthews, advised that the main issue was with the coin pay management system and if this was to be taken out, the whole system and the doors would need to be changed to enable automatic lockable doors with handles. He had not been able to find an alternative supplier who offered a free of charge management system and that, out of 2 of the 3 quotes received, Healthmatic was the recommended option as their price included fitting and installation. There was an 8-10 week lead time for door installation.

Steve was thanked for his explanation of the complexity of the issue.

Debate ensued. Members felt that they had a duty to follow through with making the toilets a free provision after two democratic votes had been taken.

The suggestion was made to better utilise the 2x CCTV cameras already in situ and increase signage that they were in operation, in the hope of deterring future vandalism. Also when they were closed to add signage to advise members of the public why. Steve advised that £2,800 could be saved by not replacing service the doors.

In response to a suggestion made regarding changing one of the toilet cubicles at Grove Park to urinals, Steve advised that this would not be a cost neutral option. If doors were used not on a management system and not able to lock/unlock remotely, this would increase costs in other ways.

A strong view was expressed that the council had a moral responsibility to protect the safety of the contractor's staff, which was why the toilets had been closed in the first place. The council should be investing in a long term solution with North Somerset Council to resolve the problem, which unfortunately would be a 4-year plan.

Members responded that the decision to reopen the toilets free of charge had already been taken and that it was the committee's responsibility to agree the financing of it rather than to debate the original decision.

In response to a question regarding the budget for toilet vandalism, the Finance Officer advised that there was an additional \pounds 10,000 in the budget for other sites within the planned maintenance budget.

PROPOSED BY: Councillor Dave Dash **SECONDED BY:** Councillor Pete Mc Aleer A vote was taken and **carried** (1 against and 1 abstention). Accordingly, it was:

RESOLVED: To approve the quotation from Healthmatic to supply and install replacement doors and adaptations to allow free of charge entry to current management systems at all sites, to exclude the replacement of the service doors.

Weston-Super-Mare YMCA and Town Council Partnership

Report for Community Services - written by Alli Waller, Senior Lead Youth Worker at YMCA Dulverton Group

1.Purpose of report

This report covers services and work delivered and supported by YMCA in the Weston-super-Mare areas, from the beginning of March 2022 to the end of April 2022. This includes the development and progress of programmes and services for young people and the community at YMCA Weston-super-Mare, 2 Bristol Road Lower and Weston Youth and Community Centre, Coleridge Road.

2. Work with Young People – Youth & Community Café

a) Open Access:

The Youth & Community Cafe provides a youth focused, free, well-appointed space for young people after school with additional opening during school holidays.

Through this service we aim to ensure that every young person should:

- Feel safe and welcome.
- Have someone they can talk to and access to support.
- Have the opportunity to make friends, socialise and be active.
- Feel more connected with their community.
- Have the chance to achieve and challenge themselves to reach their full potential.
- Have fun.

The Youth & Community Café is continuing to support community groups within the town and it is great to see young people accessing the youth café once again.

In March we launched the Grove Park Youth Club which meet fortnightly on a Saturday. Young people from Central Weston can come and meet new friends while taking part in activities and discussions on matters that interest them. This has been very popular and young people have enjoyed cooking and art projects so far.

We also launched the fortnightly Inclusive group which provides young adults with additional needs a space to come and meet friends. It is a safe environment for them and will help promote independence and social skills.

Two open access sessions during the week are now also available.

- Wednesday evenings gives young people a chance to come and get help with homework or chat with a youth worker about anything that is concerning them.
- Thursday evenings are for the gamers. Young people can play traditional board games like monopoly or chess or for the more extreme board gamers dungeons and dragons. This is a youth led group and the young people are enjoying the opportunity to try different games and playing together as a group.

b) Targeted Work:

We recognise that for some individuals or groups what we consistently offer may not be easily accessible to them. So, we look at targeted work to support people to access our facilities and services who might not otherwise be able to. This work is predominantly carried out in partnership, and we currently work with:

- Young Carers Junior & Senior sessions, Every first Tuesday of the month.
- Home Education Network youth project, Every Friday.
- Young people with disabilities Meet once every term
- Ups & Downs Southwest Youth Project- Every second Tuesday of the month
- Mental health support group for young men Every Monday.
- College Neet support group Every Wednesday
- Church Community coffee morning Every Friday
- YMCA Residents engagement sessions- Every Wednesday & Thursday afternoons

3. Work with Young People – Satellites and Outreach.

Although March seen a rise in covid cases across N Somerset, our sessions also saw a rise in new members. Memberships has been the highest in four years at the majority of our settings. Young people are feeling more confident about socialising once again, although it has become very evident that young people are suffering with high levels of anxiety and need more reassurance. The team continue to deliver sessions to support these needs.

South Ward

The Bournvillie youth club has also grown, although slower than other areas. By working with more, we have been able to build positive relationships with parents, so families feel confident in sending their children to sessions again.

Through Easter the team ran sessions where families could join in with activities including cooking and an Family Easter egg hunt. This was a great success seeing 85 young people make biscuits and easter nests and 137 people complete the hunt and receive an easter egg at the end.

The Life skills sessions has proved very popular, 17 young people have been learning how to cook and eat healthy each Monday. At the end of April the group will cook a whole meal together.

<u>Worle</u>

The Youth Provision in the Big Worle hub continues to run well. The small cooking sessions have also been well attended. As the weather and light begins to improve the team are taking the opportunity to use the outside space at Becket school. One of the most enjoyed activities for this group was the camp fire session. Young people have learnt the safety of cooking outdoors on an open fire. The aim is to promote safety and the risks of starting fires so young people make more positive choices when out on their own.

Home Education

Members of the Home Education group are enjoying the space at Weston youth centre. Plans for the new garden are well underway. The young people are drawing designs of what they would like the space to look like. We are looking for volunteers to help with rebuilding the outdoor furniture and planting in the coming months.

Social Media

Our social media platforms continue to play a big part of our delivery. The Youth & Community team post regularly each week offering support, activities and what's on in the local area as well as what they have been up to. Throughout the pandemic we introduced our online support service to young people. This has been a vital support we have continued to offer this service to young people and signpost to professional support services when appropriate. Instagram.

Reporting Period		Total Account Reach	Total Interactions	Total Followers
01/11/2021	to	146	130	320

The data shows an increase in followers subsequently followed by an increase in accounts reached and user interaction. This can be attributed to the increased volume and consistent content created by the YMCA youth team, tailored to reach the target groups. Facebook

Reporting Period		Total of New Likes	Total Reach	Total Engagement
01/11/2021	to	5	1,133	214
31/12/2021				

The data above shows an increase of 5 new followers for the YMCA DG Youth Clubs Facebook page. Total reach and engagement are positive following an increase of creative content from the youth team.

Community Partnership work

Our partnership with Swan continued with the Easter activities sessions. Young people (many new families) have accessed the provisions and parents have been encouraged to stay and take part with their children to encourage families to do things together. Parents commented saying this has given them cheap ideas to continue to entertain their children at home and taken the stress out of finding free activities to do with their children.

Youth Council

The Youth council enjoyed a visit to the Town Council AGM meeting in March. Ryan the Chair introduced some of the other members present and delivered his report. Those that attended said it made them understand the process of being a councillor and how a Town Council worked. They look forward to attending more meetings in the future.

Over the coming months the Youth council will be attending a workshop where they will evaluate the 2019 youth strategy and hold a recruitment drive for more members.

Links to Town Council Strategy

The work being undertaken always strives to meet the presented needs of the community, whilst building the quality of provision for young people, and developing the scope of the work that the Town Council supports with young people. We are always keen to look at addressing the needs of young people across the area and are happy to look at establishing any new work, or work in new areas, that there is an identifiable need for.

Report for the Community Services Meeting May 2022 – ITEM 9.

Anti-racist meetings are happening on the last Tuesday of every month.

Community Fridge

The fridge of free stuff has a monthly infographic to demonstrate meals and CO2 saved. There have been both TV features about the fridge on local BBC and ITV channels.

Website

The Town council website now has a page for community services https://wsm-tc.gov.uk/our-pledges/community-development-team/