

## **Community Resilience Outcomes Framework**

These six over-arching outcomes have been developed to set out a common vision of what can be achieved with effective Community engagement efforts by the Town Council.

They represent different, but combined aspirations of how communities can be enhanced, partly due to the efforts and activities of residents, and partly as a result of the resources and support provided by the Town Council Officers / Councillors and other local agencies/partners.

This model is reflective of ones used nationwide and has been based on ones devised by ONN in June 2020 (Our Neighbourhood Networks)

The Town council as an enabler can instigate, host or set up networks to enable this to happen. They can be as a reaction to demonstrable need (for example the COVID pandemic) or as a result of planned progressive proactive engagement. In addition, it can be a key attendee at groups that already exist to support local and specific initiatives whilst also having the ability to share its own ambitions and involve the community in projects that they are best placed to deliver (for example: community fridge / food clubs/ development of community halls and facilities).

The Town council as a leading Community partner with governance structures in place are able to provide confidence and encourage collaboration across its community by being the stable link between partners, different tiers of government, voluntary and community service providers. This collaborative approach to social outcomes means the communities themselves are able to improve social and wellbeing outcomes in a supported way for the benefit of all.

## **Outcomes Framework**

<p><b>Connectivity</b> reflects the patterns (density and extent) as well as the quality of informal relationships, contacts and formal links between individuals, groups and organisations within the neighbourhoods. It is also about the networks of connections that cross the social and geographic boundaries between local residents and agencies based outside the area.</p>	<p><b>Collaboration</b> refers to the willingness and opportunities within the communities to work together on joint projects or in ways that provide complementary services and activities. It reflects improved co-operation and better co-ordination, and a decrease in unhelpful competition and unresolved conflicts.</p>
<p><b>Resilience</b> describes the ability or resourcefulness of communities to respond positively to change and disruption. It is about recovery and creativity, requiring flexibility and persistence rather than rigidity. It shows that communities are able to adapt and evolve new ways of operating by adjusting activities, modifying expectations or changing course to set alternative goals and strategies for reaching them.</p>	<p><b>Community capability</b> is about the combined knowledge, skills, energy and shared resources that are available within the neighbourhoods' populations so that members of the community can independently establish and maintain projects, activities and locally-run organisations. It includes the level of people's willingness to volunteer to help run and manage small-scale initiatives, as well as those able to take on leadership positions, such as representing residents on wider forums or steering campaigns.</p>
<p><b>Collective efficacy</b> is based on a shared belief that the community or group is able to influence decisions that affect what happens in the area and to make things happen through its own efforts. It is about the confidence and loyalty that community members have in themselves and each other, and in their trust that local organisations will act in the interests or on behalf on the whole community.</p>	<p><b>Community Cohesion</b> refers to the values of Equality, Diversity &amp; Inclusion. It is about taking positive action to form and maintain a culture which recognises differences between people and ensuring equality of opportunity whilst recognising diverse needs. It is also about understanding each other and moving beyond simple tolerance to embracing and celebrating the rich dimensions of diversity contained within each individual.</p>

These broad, high-level ambitions overlap with one another and should be mutually reinforcing. The themes described arise from the aims and values established through various community conversations and reflection since the beginning of the project.

The purple sections indicate the kinds of actions that will contribute towards realising each outcome. Progress may be uneven and often difficult to detect using traditional measures but taken together the purpose of the evaluation is to capture the collective impact of everyone's contributions to a long term strategy of social transformation, and build a local movement for change.