

Post Clara's Kiosk Assistants (Waterpark) Fixed term 26 weeks

Hours: 30 hours per week (over 7 days) including weekends

Salary: JG3 – £23,500 – £23,893 pro rata

Responsible to: Clara's Kiosk Supervisor

What's the Job?

Our Clara's Kiosk Assistants will be key members of the Operational Services team in the delivery of our catering concession based at the Water Adventure Play Park attraction located on Weston seafront.

You will be working alongside a small team of contracted staff, casual workers and volunteers to ensure the successful delivery of the food and beverage offer, play provision and keeping the site clean and safe for our guests.

As well as delivering exceptional customer service, you will also be working alongside our Information Services team who have a satellite information center based at the Water Adventure Play Park.

What You'll Bring

You will have a passion for delivering exceptional customer service and visitor engagement.

You'll know how to handle a queue (it does get very busy down there).

Passion and pride for the quality of food and drink, the visitor experience, your team and your kitchen standards.

What We Expect

You will have experience within the catering and customer service industry.

Ability deal calmly, confidently and positively with people of all backgrounds.

You'll have experience working in a fast-paced, customer focused work environment.

Flexibility and adaptability to changing business needs.

Excellent communication skills both written and verbal.

Compliance with the Town Council's policies and procedures.

Experience of stock management and ordering.

Willing to undertake an enhanced DBS check.