



Post: Weston Welcomer

Hours: Casual Hours

Salary: Real Living Wage

Responsible to: Visitor and Information Services Manager

### **What's the job?**

Do you love putting on your trainers and getting in your steps? Do you love Weston-super-Mare and want to shout out about how amazing we are? Do you want to welcome people to our wonderful town? Then we want to hear from you!

Weston Welcomer's are the font of all knowledge when it comes to Weston – from where are the nearest carpark is, to places to eat, drink and visit, our Welcomers know their stuff, their knowledge of what's on and where to go is unmatched. Whether it's in person, over the phone or online the team are on hand to dish out the latest information, updates and advice. All whilst wearing a snazzy uniform and light up backpacks!

We are now recruiting for Weston Welcomers to help facilitate our new Welcome desk at Weston Town Council's new headquarters on Waterloo Street – this will be a busy role and will include all aspects of admin from answering the phone to photocopying, sending out requests and speaking to visitors – and locals – who pop in for information. Could this be you?

### **What you will bring**

Curiosity and the desire to learn more about what's going on in Weston.

Passion about our town and the desire to share that with our visitors.

Desire to be at the heart of the action and be where the people are.

### **What we expect**

Exceptional levels of customer service and communication skills.

Flexible approach and a willingness to cover evenings and weekends where needed.

Engagement with our local businesses, visitors and residents.

Willing to undertake an enhanced DBS check.

**In addition**

Once you're on board, you'll be part of our existing pool of casual staff. This means that there will be opportunities to work across all of our venues throughout the year. If you fancy it, you could find yourself working at a wedding in Weston Museum or as an usher at the Blakehay Theatre!