



WESTON-SUPER-MARE TOWN COUNCIL

JOB DESCRIPTION

Job Title:
Waterpark and Community Ranger

Department:
Community Services Directorate

Grade:
LC1 – (5-6) Grade 6 = £25,989

Hours:
37 hours per week or 24 hours per week

Contract:
Seasonal

DESIGNATION

Responsible to:
Grounds Manager

Other Relationships:
Working alongside the Waterpark Operational team and with our Parks & Recreational Officer

JOB PURPOSE

OVERVIEW

The post will report directly to the Grounds Manager as part of a team of operational staff who undertaking the delivery of the ground's maintenance at the Waterpark. In addition you will also support the Town Vitality work as and when required and directed. It will be necessary to provide general team-support to the other designated staff from Clara's Kiosk and the Visitor Information Centre at the park and across the grounds department working in conjunction with internal and external stakeholders to ensure the overall delivery of a professional service.

MAIN DUTIES AND RESPONSIBILITIES

General Grounds Maintenance: Upkeep of the park, play area, furniture, trees, and public amenities. Tasks include grass cutting, strimming, hedge trimming, litter collection, and graffiti removal.

Water Park & Pool Maintenance: Water Chlorine Testing and maintaining pump room efficiency (full training given) and maintaining water features.

Waste Management: Removing and disposing of litter, recycling, and addressing hotspot issues like dog waste and fly tipping.

Compliance & Reporting: Following safety procedures, reporting incidents, defects, and contributing to service improvements.

Teamwork & Public Interaction: Working closely with colleagues, and responding to enquiries or concerns of members of the public and park users in a calm professional manner.

PHYSICAL DEMANDS

Due to the nature of this role, there is a requirement of manual handling.

WORKING CONDITIONS

This role will be based predominantly at the waterpark, the town centre and on occasion may include working across other council assets Weston-super-Mare and will require outdoor working.

The role will include weekend working.

SELECTION CRITERIA/PERSON SPECIFICATION

Reliability & Adaptability: Able to follow direction, adapt to changing responsibilities, and work proactively.

Communication & Teamwork: Strong verbal skills, ability to engage positively with people, and work well both independently and in a team.

Problem-Solving & Resilience: Can prioritise tasks, handle pressure, and remain calm in challenging situations.

Professionalism & Commitment: A patient, proactive, and 'can-do' attitude. with a willingness to grow in the role.

EDUCATION, QUALIFICATION AND KNOWLEDGE

Essential

GCSE grade 4 (or equivalent) in English and Maths.

Able to use IT including email and internet, in order to access the Town Councils designated software e.g. asset program and PSS Live.

Able to understand our services, including legal requirements and the environment in which we operate.

Desirable

Current First Aid Certification.

Experience in a similar role / pool/ splashpad and general grounds maintenance.

General understanding of H & S legislation, procedures and risk assessments.
Experience in an outside customer facing role

Conditions to note

Candidates

When completing your application form please address your answers directly to each of the selection criteria below. This enables the panel to assess your ability to meet each criterion. It is essential that you give at least one example of your ability to meet each of the 7 values and behaviours.

1. Selflessness
2. Integrity
3. Objectivity
4. Accountability
5. Openness
6. Honesty
7. Leadership

Recruiting Managers

The following values and behaviours are essential criteria in each post and must be addressed directly by the candidates. The guidance notes on values and behaviours for managers give example questions to probe candidates in their interview and application stages of the recruitment process.

Values and Behaviours

Weston Town Council has identified 7 key behaviours and values (as above) that should be demonstrated by all Council employees. Successful candidates will show the ability to meet these behaviours. Candidates applying for managerial/leadership roles should also demonstrate 2 additional leadership behaviours.

Equal Opportunities

Weston-super-Mare Town Council is an Equal Opportunities employer and has an Equal Opportunities Policy with which you are expected to comply at all times. The Council condemns all forms of harassment and is actively seeking to promote a workplace where employees are treated with dignity, respect and without bias, irrespective of disability, race, religion or beliefs, nationality, ethnic origin, age, sexual orientation, gender or marital status.